

Zennio ZenCom Configuration Guide

1. INLEIDING

ZenCom is een smartphone applicatie om oproepen te ontvangen van uw Zennio GetFace IP videofoon.

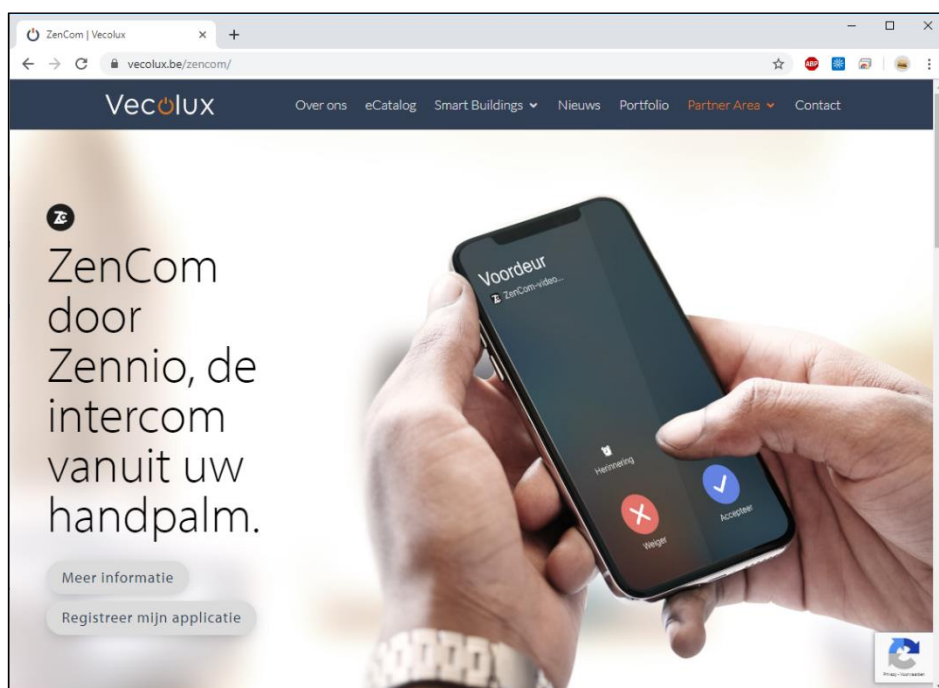
Voor ZenCom is een betalende licentie vereist.

Deze licentie kan u bestellen bij uw installateur of groothandel met referentie ZE8500002.

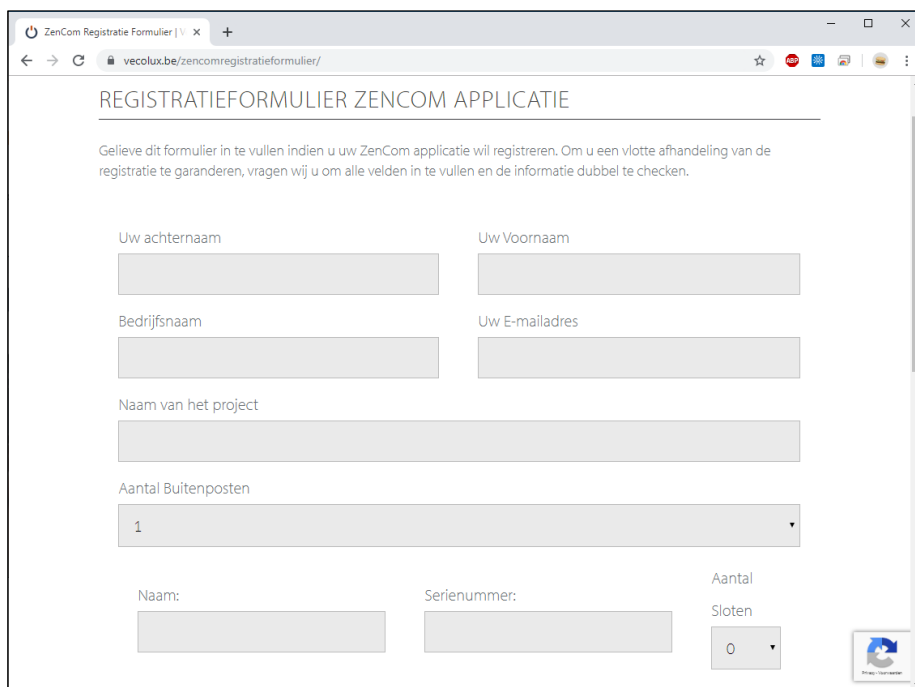
2. LICENTIE AANKOPEN

2.1. Ga naar www.vecolux.be/zencom

Registreer uw Zencom Applicatie



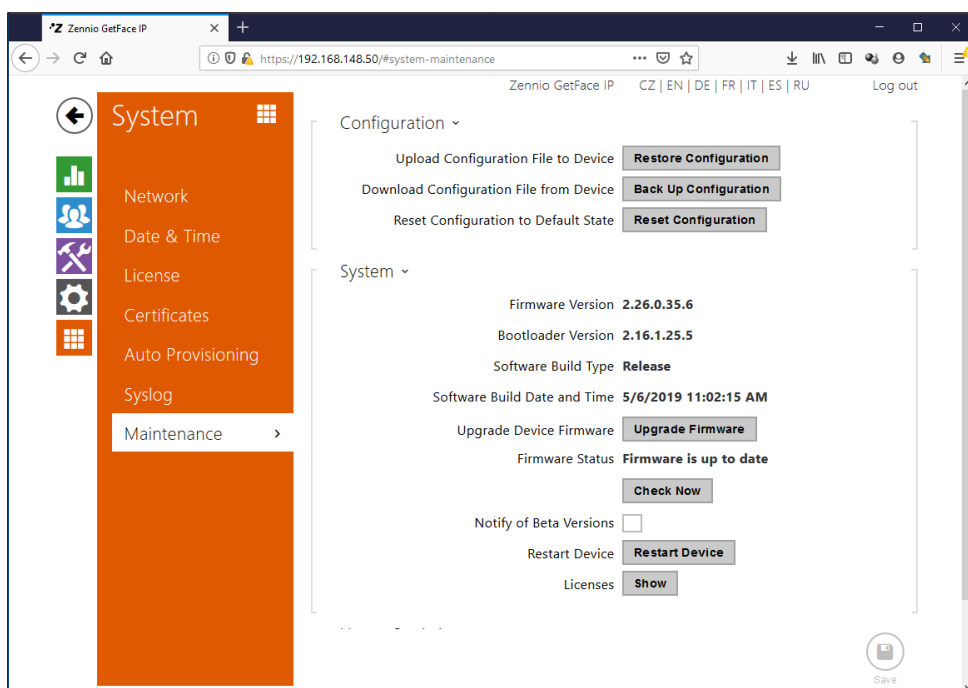
2.2. Vul het registratieformulier in



The screenshot shows a web browser window with the URL vecolux.be/zencomregistratieformulier/. The page title is "REGISTRATIEFORMULIER ZENCOM APPLICATIE". Below the title, there is a short instruction: "Gelieve dit formulier in te vullen indien u uw ZenCom applicatie wil registreren. Om u een vlotte afhandeling van de registratie te garanderen, vragen wij u om alle velden in te vullen en de informatie dubbel te checken." The form contains several input fields: "Uw achternaam", "Uw Voornaam", "Bedrijfsnaam", "Uw E-mailadres", "Naam van het project", and a dropdown menu for "Aantal Buitenposten" (set to 1). At the bottom, there are fields for "Naam:", "Serienummer:", and "Aantal Sloten" (set to 0). A "Page Number" icon is visible in the bottom right corner.

Na verwerking van uw aanvraag ontvangt u een document met gebruikersnaam en wachtwoord. Met dit document kan u de buitenpost configureren (Stap 4). Met dit document kan u de gebruiker aanmelden in de ZenCom app (Stap 6).

3. UPDATE

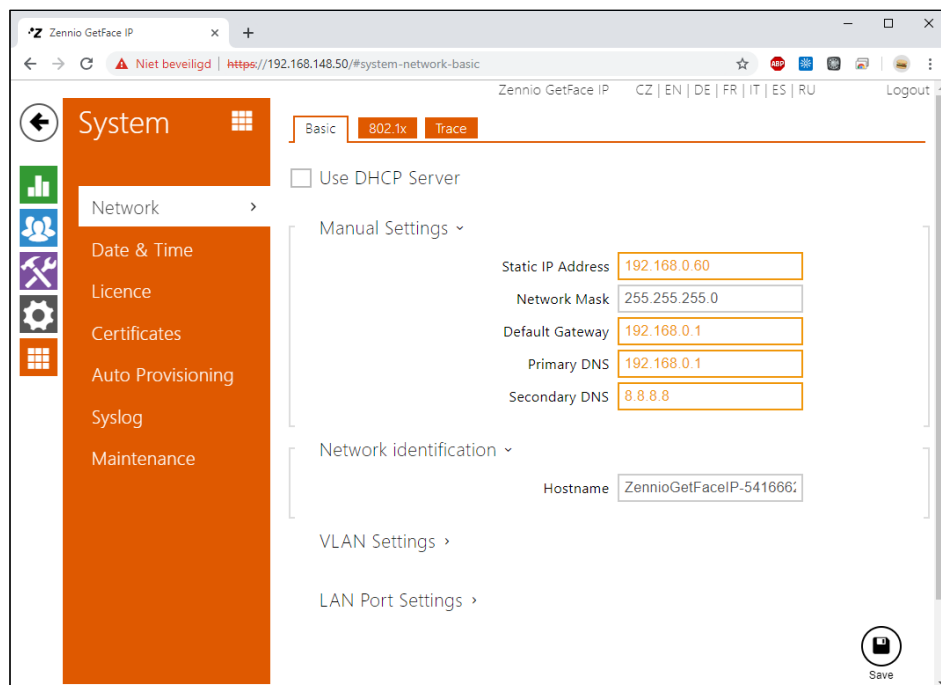


The screenshot shows a web browser window with the URL <https://192.168.148.50/#system-maintenance>. The page title is "Zennio GetFace IP". The page is divided into two main sections: "Configuration" and "System". The "Configuration" section includes buttons for "Restore Configuration", "Back Up Configuration", and "Reset Configuration". The "System" section displays various system information: "Firmware Version 2.26.0.35.6", "Bootloader Version 2.16.1.25.5", "Software Build Type Release", "Software Build Date and Time 5/6/2019 11:02:15 AM", "Upgrade Device Firmware" button, "Firmware Status Firmware is up to date", "Check Now" button, "Notify of Beta Versions" checkbox, "Restart Device" button, and "Licenses Show" button. A "Save" button is located at the bottom right.

Controleer op firmware update

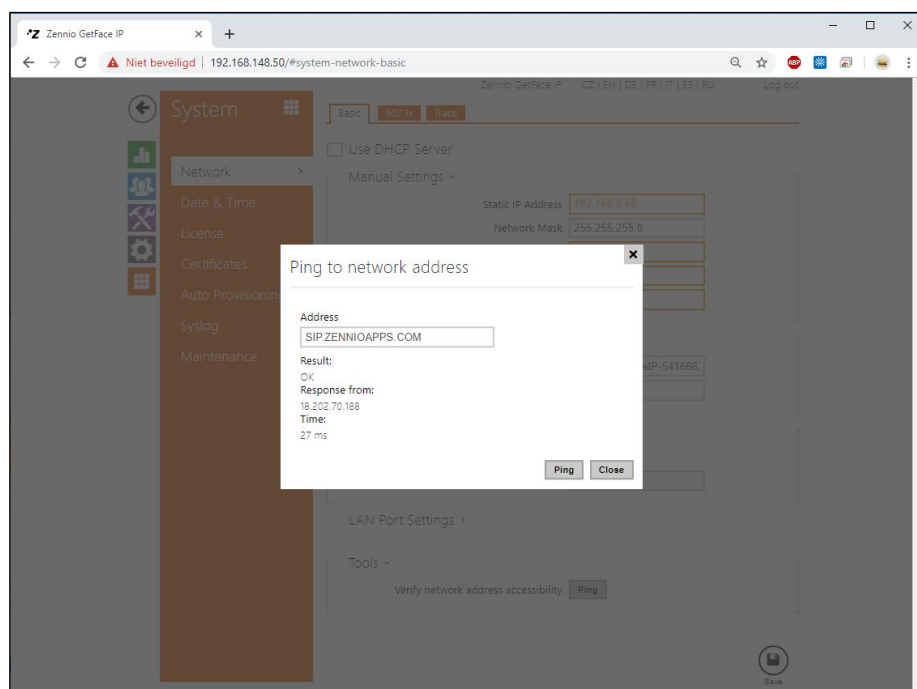
4. NETWORK + PING

4.1. Netwerkinstellingen



Vast IP-Adres instellen binnen het subnet maar buiten het DHCP bereik
Default Gateway en DNS-server configureren

4.2. Ping tool



Ping naar "sip.zennioapps.com"

5. SIP2

Intercom Identity

Display Name: “gebruiksvriendelijke naam”

Phone Number (ID): VPxx_Gxxxx*

Domain: sip.zennioapps.com

Authentication

Use Authentication ID: ‘on’

Authentication ID: VPxx_Gxxxx*

Password: ●●●●●●●*

SIP Proxy

Proxy Address: sip.zennioapps.com

Proxy Port: 3001

Backup Proxy Address: sip.zennioapps.com

Backup Proxy Port: 3001

SIP Registrar

Registration Enabled; ‘on’

Registrar Address: sip.zennioapps.com

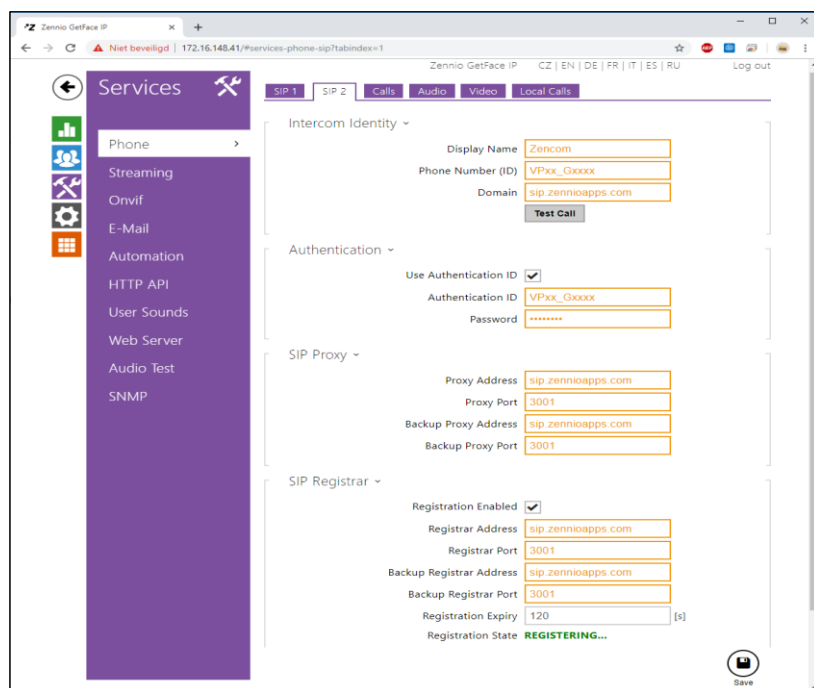
Registrar Port: 3001

Backup Registrar Address: sip.zennioapps.com

Backup Registrar Port: 3001

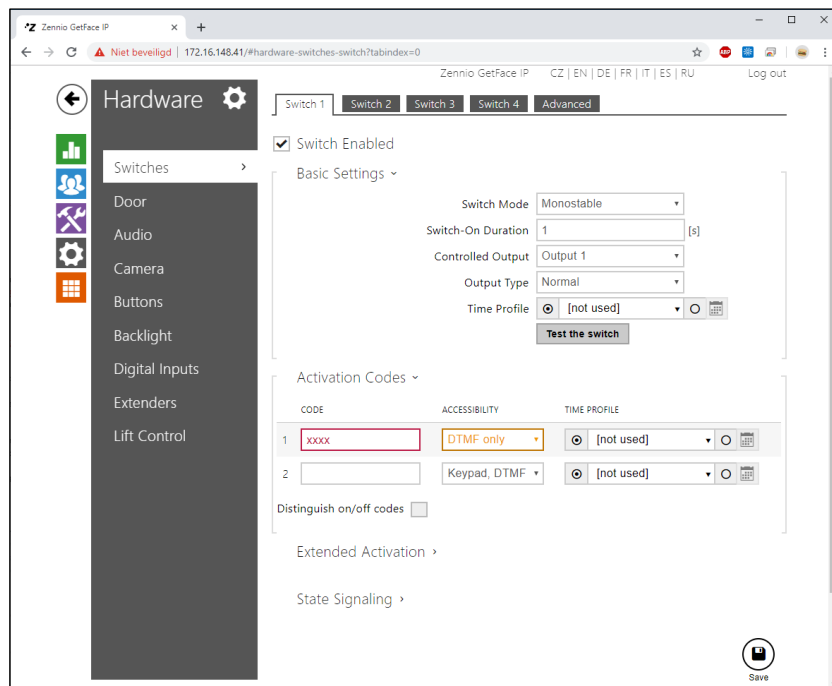
Registration Expires: 120

*Zie verkregen document



Na opslaan hoort “REGISTERING...” veranderen naar “REGISTERED”

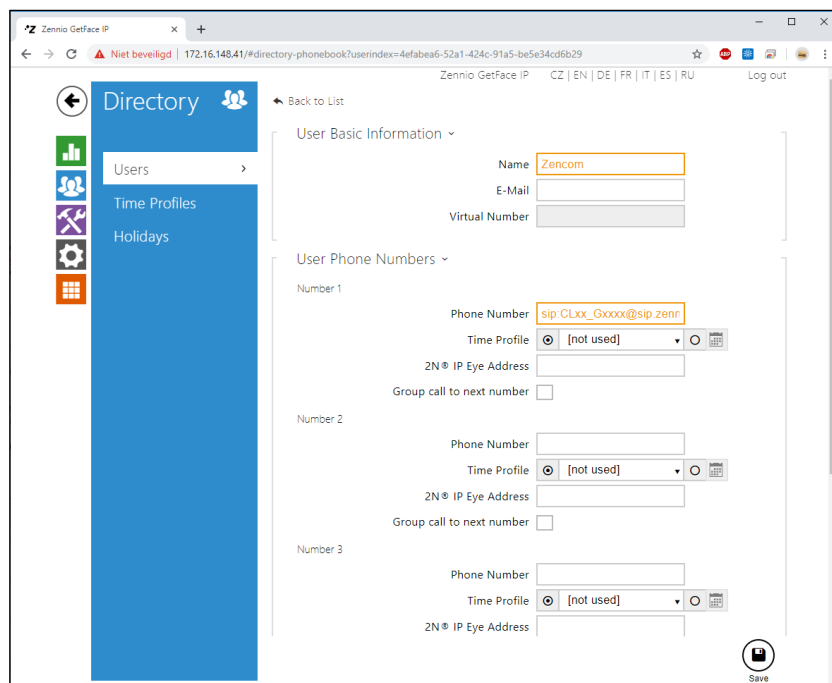
6. SWITCHES



Code = ...*

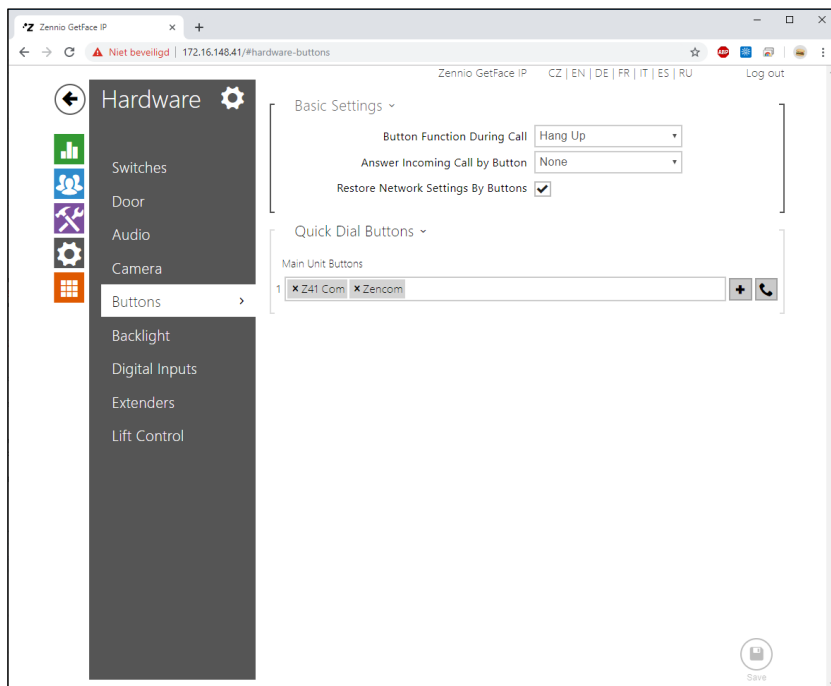
DTMF code = DTMF only

7. USERS



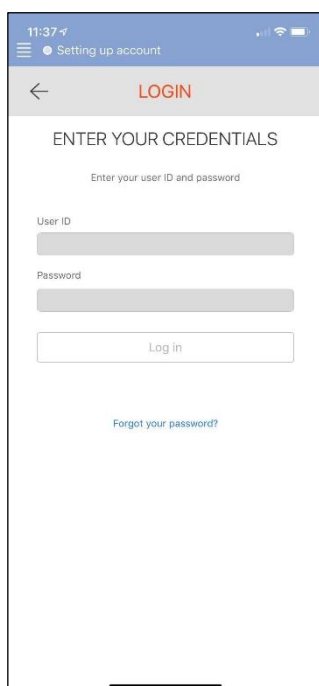
Phone Number = sip:CLxxx_Gxxx*@sip.zennioapps.com:3001/2

8. MAIN BUTTON



Voeg de ZenCom Gebruiker toe aan de main button

9. ZENCOM APP LOGIN



Inloggen met gegevens uit file*